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Documentation EZ Link

MDCH Electronic Claim Attachments

Rich French

- With Compuware for 5 years
 - Healthcare Implementation Consultant with Covisint
 - Trainer for the State of North Carolina Department of Health and Human Services

Documentation EZLink Overview

EZLink Registration

- Security Administrators
- EZLink Users

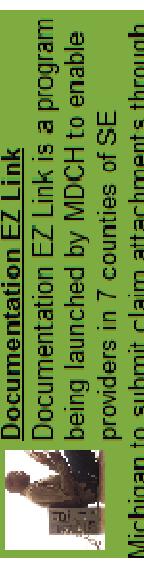
Using Documentation EZLink

- Finding / Creating a Patient Record
- Adding Documentation
- Sending a Message to MDCH
- Removing a Patient from the Worklist
- Tracking and Responding to Messages

Questions

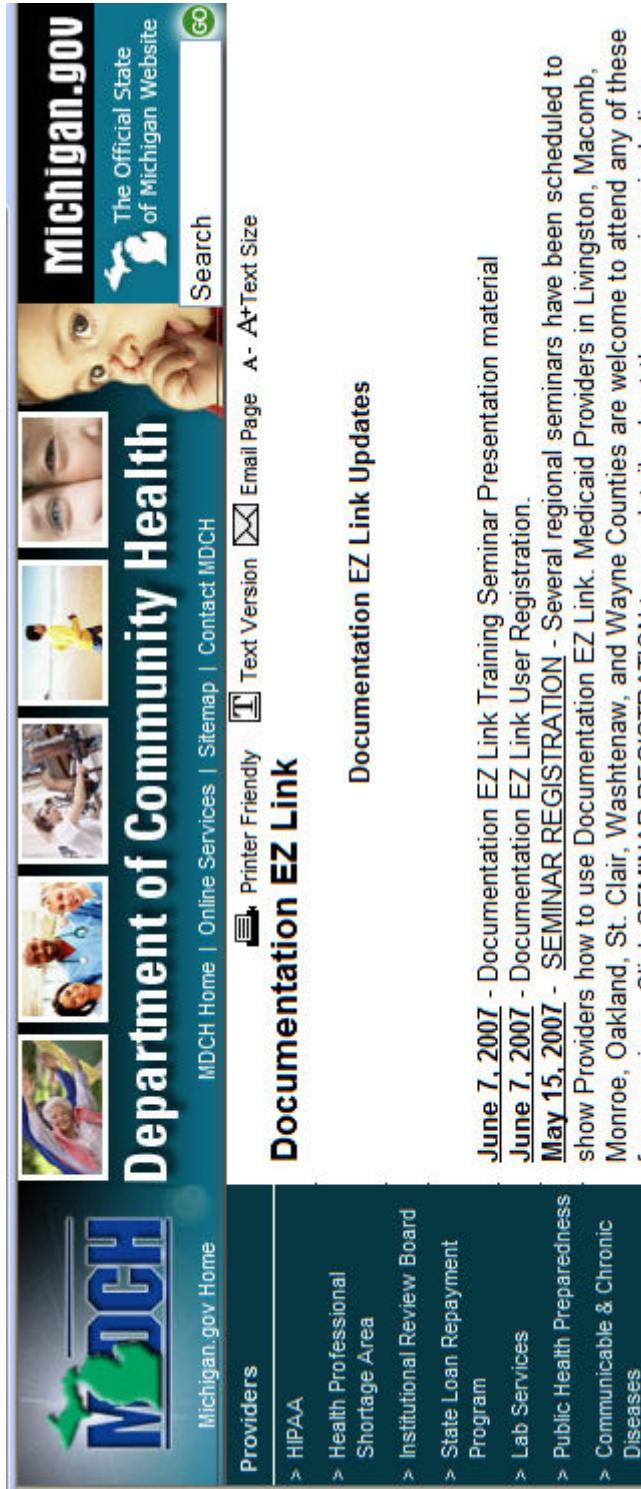
Documentation EZ Link Information

Go to www.michigan.gov/medicaidproviders

- Click on  then 

Website Contains

- Documentation, Forms, and Frequently Asked Questions
- Details about upcoming Educational Web Seminars



The screenshot shows the Michigan.gov website with the Michigan Department of Community Health logo. The page includes links for MDCH Home, Online Services, Sitemap, Contact MDCH, Printer Friendly, Text Version, Email Page, and A+Text Size. A sidebar on the right lists various MDCH services such as HIPAA, State Loan Repayment Program, Lab Services, Public Health Preparedness, Communicable & Chronic Diseases, Institutional Review Board, Health Professional Shortage Area, and State Loan Repayment Program.

Michigan.gov
The Official State
of Michigan Website

Michigan.gov Home | Online Services | Sitemap | Contact MDCH

Printer Friendly | Text Version | Email Page | A+Text Size

Department of Community Health

MDCH Home | Online Services | Sitemap | Contact MDCH

Documentation EZ Link

Documentation EZ Link Updates

MDCH

Michigan.gov Home

Providers

- > HIPAA
- > Health Professional Shortage Area
- > Institutional Review Board
- > State Loan Repayment Program
- > Lab Services
- > Public Health Preparedness
- > Communicable & Chronic Diseases

June 7, 2007 - Documentation EZ Link Training Seminar Presentation material

June 7, 2007 - Documentation EZ Link User Registration.

May 15, 2007 - SEMINAR REGISTRATION - Several regional seminars have been scheduled to show Providers how to use Documentation EZ Link. Medicaid Providers in Livingston, Macomb, Monroe, Oakland, St. Clair, Washtenaw, and Wayne Counties are welcome to attend any of these seminars.

Documentation EZ Link is an Internet based tool which enables Medicaid providers to submit claim documentation electronically through a secure web portal.

The two phased rollout began on March 15, 2007

- **Phase I** – (March 15, 2007) Rolled out to 7 Detroit Metro counties
- **Phase II** – (October 1, 2008) Rolled out to all Medicaid providers in Michigan

Benefits of the improved claim attachment system:

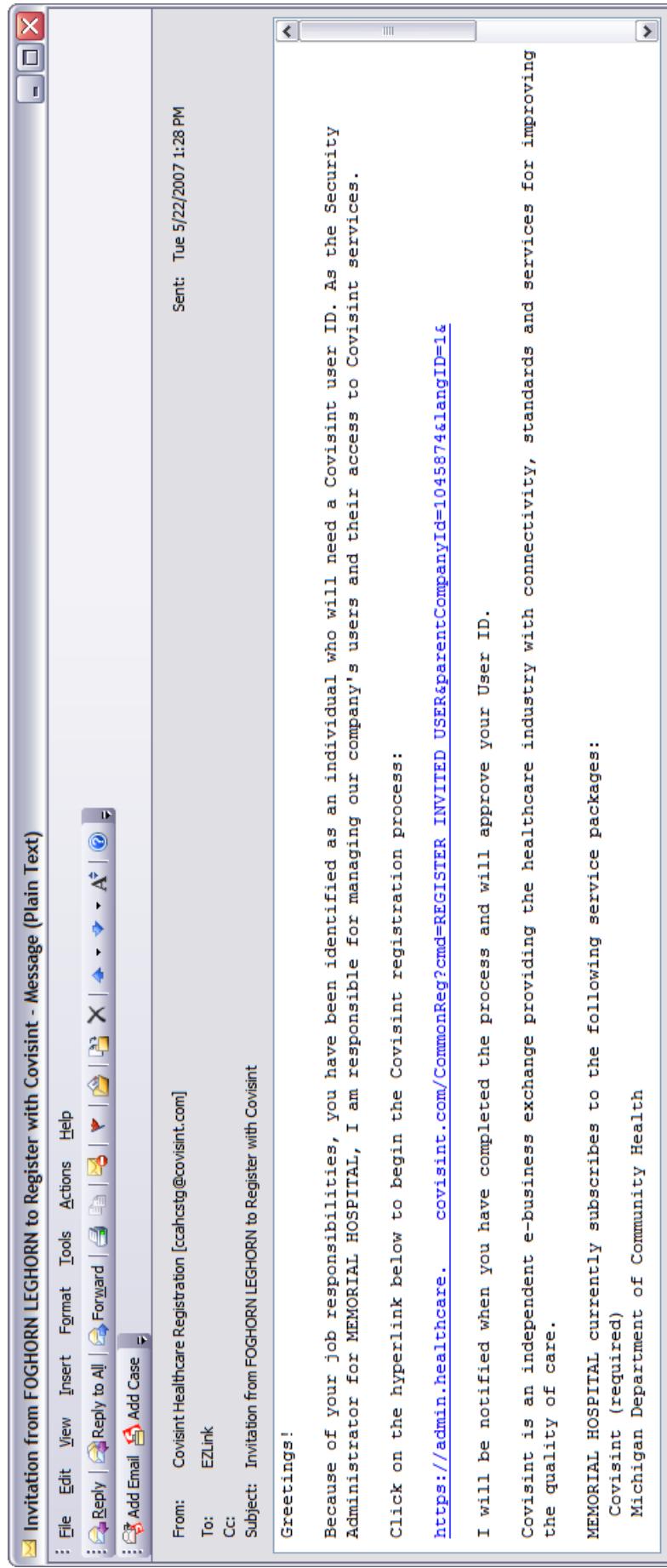
- Decreased claim resolution cycle time improves your cash flow and gives patients a clear picture of their balance due much earlier
- Eliminating printing and mailing expenses along with the manual burden of processing mail drives down your cost of operations
- Creating an audit trail - a record of what claims information was sent to whom and when - helps you track the history of a claim and identify where a claim stands in the adjudication cycle
- Facilitating two way communication about claim attachments allowing many issues to be resolved rather than having the claim denied

Security Administrators

- Register the Organization
- Invite Users to Register
- Approve or Reject Registration Requests
- Designate Users as Security Administrators

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User Registration - Invitation



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User Registration - Approved

Covisint: Registration Request Approved - Message (Plain Text)

File Edit View Insert Format Tools Actions Help

Reply | Reply to All | Forward | Print | X | Save | A | ↵

Add Email Add Case

From: Covisint Healthcare Registration [ccahestg@covisint.com]

To: EZLink

Cc:

Subject: Covisint: Registration Request Approved

Sent: Wed 5/23/2007 10:59 AM

Regarding your Covisint User ID: EFUDD

Elmer Fudd:

Good news! Your Covisint Registration request has been approved on 2007.05.23 and you have been assigned access to the following Covisint Products and Services:
Michigan Department of Community Health

Support

Should you have any questions about the registration process, please contact your Security Administrator OR the Covisint Help Desk.

Covisint Help Desk information is available at:
<https://healthcare.covisint.com/portal/public/covisint/contactus/>.

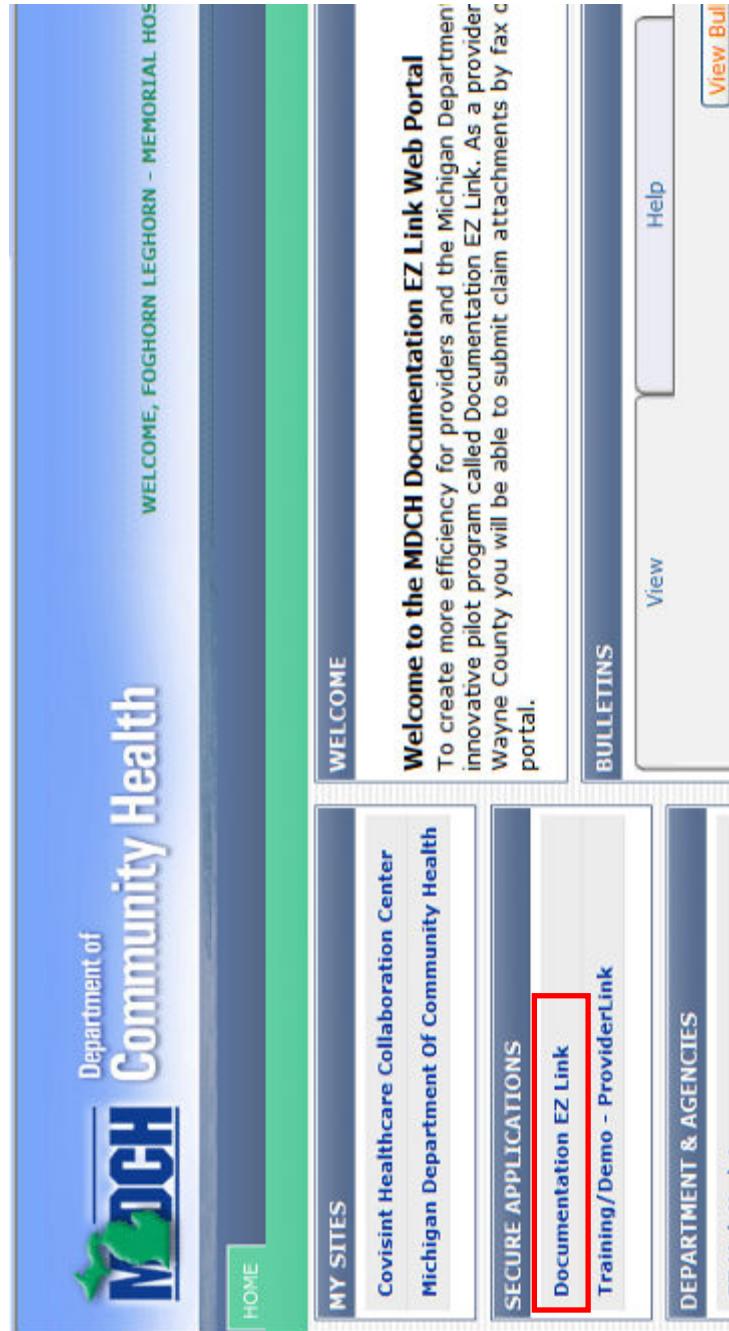
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Accessing EZLink

Log in to MDCH Portal

<https://healthcare.covisint.com/portal/private/mdch>

Click on Documentation EZLink



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Steps to Send Claim Attachments

1. Find / Create a Patient
2. Attach the Documentation
3. Send the Message to MDCH
4. Remove Patient from Worklist

Tracking Messages

Reading Messages from MDCH

Documentation EZLink Overview

EZLink Registration

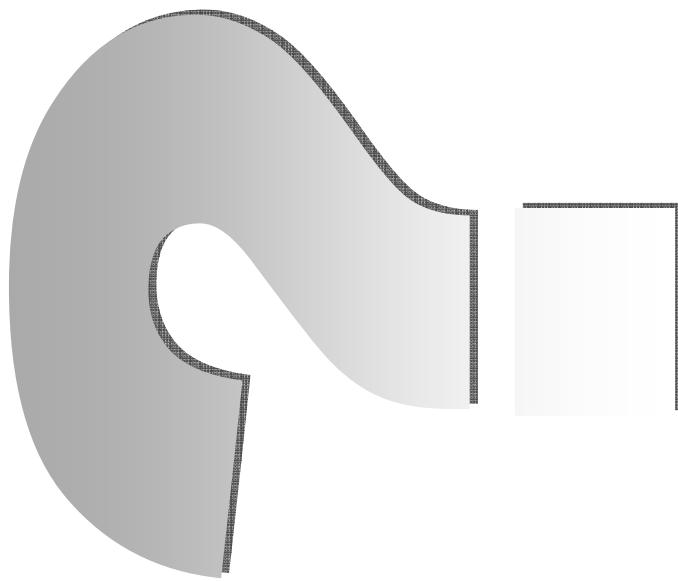
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Questions?



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Security Administrators

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Thank You

Michigan Department of Community Health Documentation EZLink

Thank you for participating.